

INTEGRATED CARE AND WELLBEING SCRUTINY PANEL

Day: Thursday
Date: 11 June 2020
Time: 6.00 pm
Place: SKYPE meeting

Item No.	AGENDA	Page No
1.	APOLOGIES FOR ABSENCE	
2.	MINUTES To approve as a correct record, the Minutes of the proceedings of the Integrated Care and Wellbeing Scrutiny Panel held on 12 March 2020.	1 - 4
3.	ANNUAL WORK PROGRAMME The Panel to discuss the role of Scrutiny amidst Covid-19 and to agree work priorities for 2020/21.	5 - 6
4.	CHILDREN'S WORKING GROUP The Chair to update members on the Children's Working Group and to establish a fixed membership for 2020/21.	
5.	CHAIR'S UPDATE The Chair to provide a verbal update on planned activity and future priorities for the Panel.	
6.	DATE OF NEXT MEETING To note that the next meeting of the Integrated Care and Wellbeing Scrutiny Panel will take place on Thursday 30 July 2020.	
7.	URGENT ITEMS To consider any additional items the Chair is of the opinion shall be dealt with as a matter of urgency.	

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Integrated Care and Wellbeing Scrutiny Panel **12 March 2020**

Commenced: 6.00pm

Terminated: 7.10pm

Present: Councillors T Smith (Chair), S Homer (Deputy Chair), Affleck, Alam, Cooper, Jackson, Martin, Mills, Owen, Patrick.

Apologies for absence: Councillors Boyle, Gosling, Welsh.

39. MINUTES

The minutes of the meeting of the Integrated Care and Wellbeing Scrutiny Panel held on 9 January 2020 were approved as a correct record.

40. LIVING WELL AT HOME

The Panel welcomed Councillor Eleanor Wills, Executive Member for Health, Social Care and Population Health; and Stephanie Butterworth, Director of Adult Services, to provide a progress update on the work to transform the commissioning and delivery of care services.

The Greater Manchester Health and Social Care Partnership has recently reconfirmed its priorities through a living well at home trailblazer, with Tameside actively reviewing the theme of blended roles. Key aspects include better care for older people and better jobs for care staff.

The trailblazer aims to explore how care can be delivered in a more integrated way across health and social care and at a neighbourhood level. This was initially informed from feedback on:

- Disjointed experiences of service delivery and care components in isolation
- The need for co-production and person-centred conversations
- A focus on time and task rather than a strength based approach to care and support
- Recruitment and retention problems for providers
- Difficulties in communication between health and care professionals

The Panel heard that the aims and objectives are built on feedback and experiences of how existing commissioning and delivery methods take place. This was underpinned by a focus on the continuity of care with fewer door knocks, to address workforce issues, improve care progression and to achieve greater integration of services and tasks in order to free up capacity in district nursing.

Ms Butterworth informed members that the pilot took place in Tameside's west neighbourhood over spring and summer in 2019. In order to find ways for homecare staff and district nurses to work more closely together a number of transferrable health care tasks were identified. Consideration was given to care of pressure areas, basic wound care and skin observations.

It was reported that the pilot has supported improved integration between providers and district nurses, with benefits from information sharing to attendance at meetings. A joint care plan was developed, the 'care bundle', along with competency documents. Homecare workers received additional training on healthcare tasks introduced with clinical oversight and governance.

Ms Butterworth reported that staff feedback from the pilot has shown that the new way of working has made a positive difference to care provision. It is also encouraging that 92% of staff involved in the group survey reported that this had made a positive impact on job satisfaction.

Identified impacts and outcomes include:

- Joined up care with coordinated care planning and a single point of contact
- Increased communication across organisational boundaries
- Reduction in waiting times for interventions
- Continuity of care

Based on 40 residents within the pilot requiring a high level of pressure area care support, it is estimated that over a 1 year period this would result in 205 fewer district nurse visits and allows this time to be repurposed to meet demand. If rolled out across all of west neighbourhood this could result in 957 fewer district nurse visits, a 40% reduction on visits for identified high intensity users.

Future plans include the blended role trailblazer being rolled out across west neighbourhood permanently and the remaining three neighbourhoods. Additional tasks for the future include blood glucose monitoring, tracheostomy care, gastronomy care, hydration and UTI management and prevention.

The Panel asked about timescales for the programme and whether the changes are able to make a positive impact on the ability of providers to recruit and retain care workers.

Ms Butterworth informed members that plans are now in place to expand the blended roles programme across the borough over a 3 year period. With a number of additional health care tasks and responsibilities, this introduces a positive change to the role of care workers. Additional training has helped to raise skills levels, confidence and improves the levels of care and job satisfaction, as shown in the recent staff survey results.

Resolved: That Councillor Wills and Ms Butterworth be thanked for attending the meeting.

41. CORPORATE PLAN SCORECARD

The Panel received headline indicators as a quarterly update on the Corporate Plan Performance Scorecard. The Chair advised members that information and data detailed within the scorecard will be reviewed on a regular basis and where necessary used to inform future work priorities for the Panel.

42. SCRUTINY ACTIVITY 2019/20

The Chair presented a summary of Scrutiny activity and oversight undertaken during the 2019/20 municipal year. Detail was provided on the updates received, in-depth reviews, budget briefing sessions, consultation responses and the shared learning from reports of the ombudsman.

43. GREATER MANCHESTER SCRUTINY

The Chair provided a verbal update on recent activity of the Greater Manchester Corporate, Issues and Reform Overview and Scrutiny Committee. The most recent meeting was held on 11 February 2020, with discussion on the following topics:

- GMCA budget papers that included transport revenue and waste levy
- Capital programmes

- High rise buildings
- Voluntary sector
- Care leavers charter

Regular Scrutiny update emails will continue to include a link to all public papers for the Greater Manchester Combined Authority Scrutiny Committees.

44. CHAIR'S UPDATE

The Chair informed members that a meeting of the Children's Working Group took place on 5 March 2020. The group received an update on the Council's Early Help offer from Lorraine Hopkins, Head of Service and Faye Edwards, Service Manager.

It was reported that the Early Help neighbourhood offer has been strengthened, with a positive example provided on the Team Around Approach that promotes the early identification of need through a multi-agency approach and shared vision.

Resolved: Details and outcomes from working group meetings to be routinely reported to the Scrutiny Panel.

45. DATE OF NEXT MEETING

To note that this is the last meeting of the Integrated Care and Wellbeing Scrutiny Panel for the 2019/20 municipal year.

46. URGENT ITEMS

The Chair reported that there were no urgent items for consideration at this meeting.

CHAIR

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SCRUTINY ACTIVITY AND WORK PROGRAMMES – 2020/21 & 2021/22

Tameside Scrutiny Panels are required to publish an Annual Work Programme of planned activity. The programme of work will cover a two year rolling period that is to be reviewed, updated and agreed on an annual basis.

The annual work programmes will aim to reflect priority issues across the Council, Strategic Commission and external partners. Work will continue to improve the flexibility, responsiveness and reporting methods of all scrutiny activity undertaken.

Each year a range of emerging topics and issues may require the attention of Scrutiny. It is therefore important to ensure efforts are best placed to support and influence effective decision making, with the added focus on improving outcomes for residents and communities.

Role of Scrutiny during COVID-19 (Guidance from the Centre for Public Scrutiny)

In order to address the significant and far-reaching impacts of COVID-19, Scrutiny must adapt accordingly to consider appropriate matters with a keen eye on recovery, as well as community and economic resilience. Scrutiny work priorities will remain under continuous review throughout this period.

Guidance published by the Centre for Public Scrutiny (CfPS) is aimed at managing some of the challenges associated with carrying out governance roles such as a Council's Scrutiny function during COVID-19. Councillors are encouraged to plan and conduct scrutiny in a way that is timely, supportive and proportionate.

Maintaining a form of effective scrutiny in the current crisis is critical for several reasons:

- Decisions will be made which are likely to have an impact on the lives of residents and the places they live.
- The Council and its partners should be trying to draw on the perspective of a broad range of stakeholders in response to the crisis.
- Scrutiny activity does not take the Executive and senior officers away from the task in hand. Councillors have a vital role in feeding into and supporting the response to communities and the scrutiny provides a mechanism for this work to feed into overall strategy.
- The crisis will not be ending any time soon.

It is expected that the current crisis will involve a consolidation of scrutiny's usual role, with a tighter focus on a smaller range of issues. Overall this involves a shift to recognise that scrutiny can respond accordingly by undertaking:

Outreach – to get an understanding from local communities about the kind of issues and challenges experienced.

Support – oversight of the system response to COVID-19. Understanding and supporting the Council and its partners as they grapple with an unprecedented situation, providing assistance with complex issues and resolution of challenges faced.

CfPS advice

Scrutiny should consider how well partnerships are working; oversee the systems that contribute to smooth effective decision making and bring influence to find positive solutions. Scrutiny should not try to second guess the response or seek to 'oversee' it as the response will be moving fast and acting accordingly.

Scrutiny activity in Tameside

Work has been undertaken to develop a list of topics for consideration. Discussions from the meetings held in June 2020 will directly inform the final programme and planned updates 'check and challenge' for the year ahead. The Annual Work Programmes are to be reviewed and signed off at the next meeting of Overview Panel on 27 July 2020.

The topics listed below present a range of subject areas whereby COVID-19 is thought to have had a direct or indirect impact on service delivery and/or accessibility. There are a range of options available to each Scrutiny Panel as to how activity is planned and undertaken, with a further need to consider timescales and future reporting. The Chair will work closely with panel members in order to determine the best approach for how activity will be undertaken.

Scrutiny activity will continue to adopt a combination of approaches to review service and performance updates, respond to formal consultations, focus reports of the Local Government and Social Care Ombudsman and areas in need of more in-depth review. This includes a responsibility for:

- Research and insight to a particular issue
- Review of decisions and recommendations
- Engagement and consultation – to provide responses to pre-decision activity
- Consideration of decisions and reports from the Ombudsman

Plans remain in place to keep scrutiny members informed on the range of engagement and consultation activity taking place both within the Council and across partners. Where deemed appropriate, the wider development of scrutiny may include project support and service development work undertaken at the request of the Executive as a critical friend.

Topics for consideration

Integrated Care and Wellbeing Scrutiny Panel
<ul style="list-style-type: none"> • Hospital response to Covid-19 and plans to bring routine back on stream • Primary care response to Covid-19 and plans to support increased diagnosis of conditions • Impact on Schools / education (re-opening) • Care home resilience now and post Covid-19 • Adapting Care at Home while living with Covid-19 • Safeguarding and welfare of children and families – stress / pressure in households • Lockdown impact on mental wellbeing and programme of supporting provision • Mass testing / Test and Trace – how it will work / how it will be managed • The Panel to receive regular updates during the year regarding new and emerging areas
Future consideration
<ul style="list-style-type: none"> • Children's mental health • Early years provision
Place and External Relations Scrutiny Panel
<ul style="list-style-type: none"> • Impact of Covid-19 and lockdown on the economy • Adapting public transport to meet the needs of the re-opening economy while maintaining social distancing • Building on Clean Air at a local level – initiatives to seize opportunity around walking and cycling • Waste and Recycling – behaviour / fly tipping • Where next for key development sites – e.g. Godley Garden Village • The Panel to receive regular updates during the year regarding new and emerging areas.
Future consideration
<ul style="list-style-type: none"> • Improving quality and standards - private rented sector and empty properties • Community Safety Partnership / Strategy
Cross Panel
<ul style="list-style-type: none"> • Feedback from the community on their experiences of Covid-19 • Humanitarian response to Covid-19 (learning for the future) • Balancing council and public sector budgets • Financial and economic impact on individuals and families